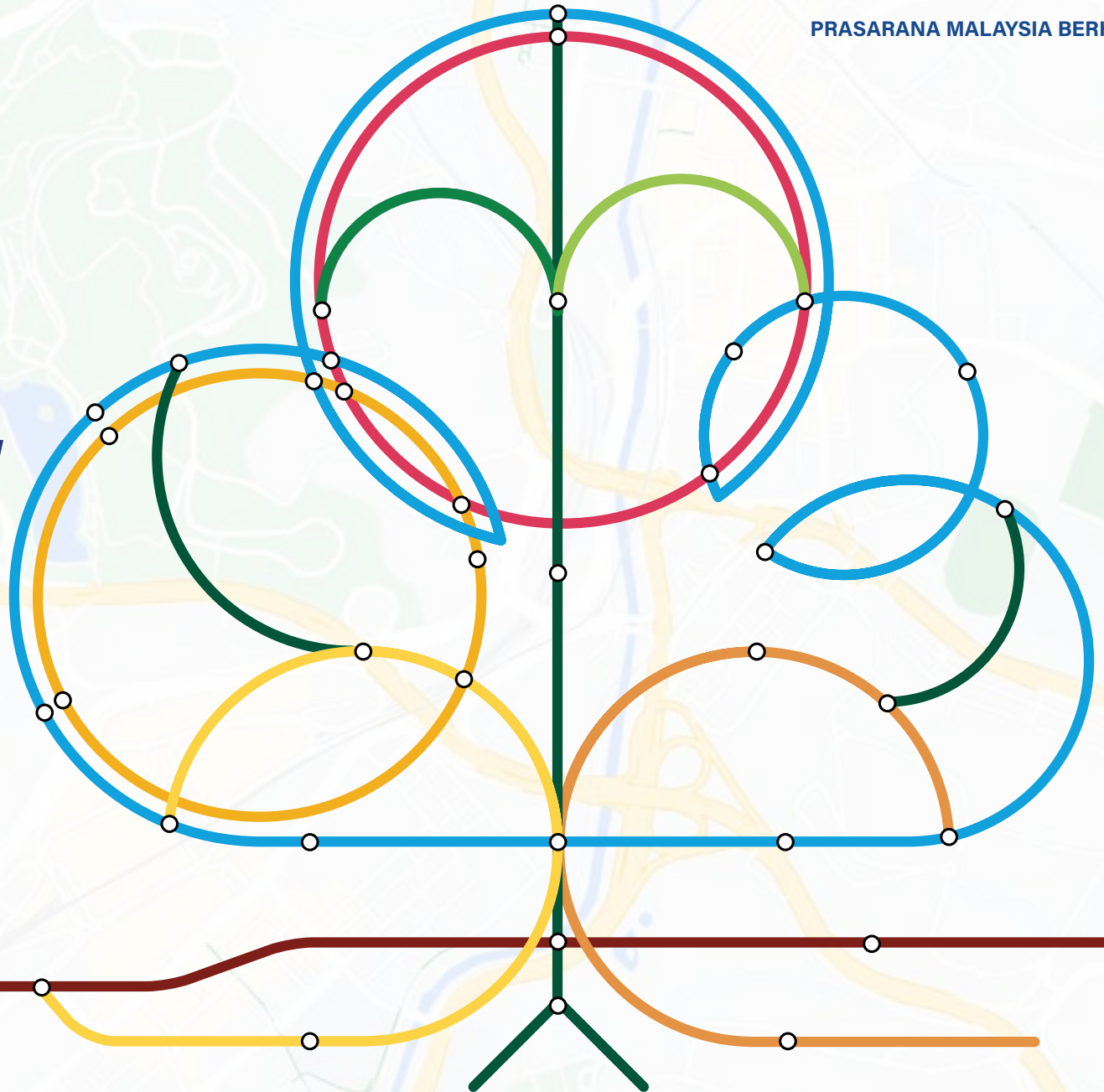


Sustainability Blueprint 2023-2030





MILESTONE HIGHLIGHTS

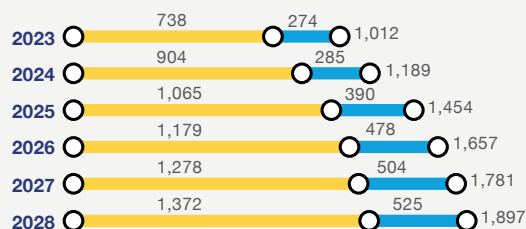
Since being mandated by the Ministry of Finance (Incorporated) in 1998 to drive transformation of the nation's public transportation and services, Prasarana has established notable headway in achieving its vision: Advancing Mobility, Enriching Experiences.

CHARTING PRASARANA'S PROGRESS FORWARD

QUANTIFIED VALUE THROUGH REDUCED CARBON EMISSIONS

Prasarana has embarked on a systemic passage forward. Our Low Carbon Nation Aspiration 2040 plan aims to establish a 40% urban public transport use by 2030, in line with National Transport Policy.

Average Daily Ridership



Optimistic uptrend in urban transit reflects positive demand for services that offer high connectivity to vital locations.

Current Operational Framework

Developer and Operator

LRT Kelana Jaya
LRT Ampang Monorail
Rapid KL Kuantan & Penang
BRT Sunway
LRT Shah Alam

Operator

MRT Kajang
MRT Putrajaya
MRT Bus Feeder

Joint Systems (Operator and Developer)

RTS Link

Reduced Carbon Emissions

Estimations of projected emission reductions provide added value to society and environment.

950,000 avg. daily ridership in 2023



Impact approx.

271,429 cars displaced from the road daily

Equivalent to:



Avoidance of approximately

1,460 tonne of CO₂ eqv. daily

Planting of approximately

3.2 million trees annually



2X ridership increase in 2028

Translate to:

99.7% increase in positive impact daily in terms of carbon avoidance and cars displaced from the road

Sources:

1. Kosai et al., 2022
2. Climate, Selectra
3. Tom Tom Traffic Index 2022

4. Malaysia Stocktaking Report on Sustainable Transport and Climate Change, 2016

JOINT STATEMENT FROM THE PRASARANA LEADERSHIP



**YBHG TAN SRI
JAMALUDIN IBRAHIM**
Chairman

**EN. MOHD
AZHARUDDIN MAT SAH**
President & Group Chief Executive Officer

DEAR STAKEHOLDERS

“

Recent global developments impacted all industries, and we were suddenly thrust into an environment plagued with uncertainties. And whilst persevering, the challenges we endured provided the opportunity to re-group and set new priorities in assuring our pathway forward.

”

We take pride as the nation's public transport company, owning and operating multiple transport assets for millions of users. To align with the National Transportation Policy's goal of achieving a 40% urban public transport mode shift by 2030, Prasarana is committed to expanding beyond its role as a mere transport provider, embracing innovative strategies and sustainable practices.

Prasarana's Sustainability Blueprint 2023–2030 fosters sustainable development within an ESG landscape and positions us to progress with definitive policies and action plans in integrating sustainability holistically across our entire operational framework. It underscores our determination to maximise positive impact and add value to the interests of all our stakeholders including the public to improve sustainable practices with wide ranging touchpoints.

In laying the foundations for the group's sustainability mandate as both asset-owner and operator, we have positioned ourselves within the sustainability contours as a direct contributor through the improvement of our footprint and ecosystem enabler, in instrumenting the development of sustainable cities and catalysing green industries.

Joint Statement From the Prasarana Leadership

ADAPTING TO THE WIDER PERSPECTIVE

Our sustainability efforts aim to take on a broader application, beyond the current CO₂ reduction initiatives of our sustainable workplaces and utilisation of electric buses and trains.

The world's population has quadrupled to 7.8 billion since 1926 with more than 55% living in urban areas. And with that expected to increase by 68% by 2050, this will translate towards a significant uptrend in the need for urban transportation services, especially in a sustainable manner. Transportation is among the fastest-growing sources of GHG emissions in the world and Prasarana is committed to address that.

Our sustainability objectives require synergistic alliances in being a crucial component to socio-economic development as a vital transportation hub to the nation and its people. For that, we have worked through a series of engagements and collaborations with related authorities, regulators, vendors and a wide range of other stakeholders to seek views and gain insights in strategic cooperation towards a common cause.

In pursuing our ESG mandate, we have been vigilant in charting our way ahead by also being aptly aligned with the nation's sustainability plans.

Our priorities and goals work in-tandem with the overarching purposes of UNSDGs, 12th Malaysia Plan, National Transport Policy, and Low Carbon Mobility Blueprint 2030.

In making ESG a key driving impetus, we have made a clear move in distinguishing ourselves in contributing to the betterment of local communities and the country's efforts in fulfilling its sustainability mandate.

ESG is about the way an organisation conducts itself and the way it works. To ingrain internal and external sustainability values,



Bus Rapid Transit (BRT) on the move on dedicated guide way in Sunway City

Prasarana's Sustainability Blueprint 2023–2030 focuses on four specific goals.

REDUCING CARBON PRESENCE

Climate change is real and poses a global predicament that requires fast and swift action from all. According to the World Bank in 2019, transport accounts for about 64% of global oil consumption, 27% of all energy use, and 23% of the world's energy-related carbon dioxide (CO₂) emissions.

Our immediate attention has been centred around alternative options and leveraging on the use of cleaner energy sources. Prasarana's Bus Electrification Programme has been a significant move

towards decarbonising transportation. This programme aims to implement the Operation of 581 electric buses by 2030, making this the biggest zero-emissions fleet transformation in the transport industry while setting a significant national precedence for others to follow. making this the biggest zero-emissions fleet transformation in the transport industry while setting a significant national precedence for others to follow.

We are also making headway with the introduction of several green-themed projects. Recycling guidelines have also been restructured with more stringent policies and programmes to recycle and refurbish.

Aside from that, we are in the midst of generating renewable energy across all our infrastructure as a means for more sustainable and responsible consumption and production.

CONDUCTIVE WORK SPHERE

Prasarana is continuously finding ways to navigate and remain resilient at the forefront of the transportation industry. Integrating ESG in our business enhances the risk-adjusted performance of our actively managed portfolios to withstand disruptions and inculcate a future proofing mindset. Anticipating disruption rather than simply reacting while continuously learning and amending based on experience will see us build the impetus for accelerated growth in the long-term.

With people being our most valued asset both internally and externally, providing a conducive and safe environment is paramount to the efficient running of all areas of our operations.

Joint Statement From the Prasarana Leadership



Kelana Jaya Line LRT System

Among our recent initiatives towards our sustainability objectives included a STOP observation exercise to identify operational weaknesses and areas of hazard in the workplace. Further to this, we have been determined to effectively mitigate and eliminate any form of threats and risks through our ISO 45001 certification and by conducting a Reliability, Availability and Maintainability Study exercise. We have also looked at technology by taking steps to enhance security features within our premises and the formation of a taskforce to specifically manage cyber security risks and breaches.

STRENGTHENING THE COMMUNITY

A vital aspect of sustainability is the ability to embrace diverse communities and their unique voices. The growing concerns of socio-economic and environmental challenges highlight the need for more social collaboration.

Prasarana is dedicated to build an inclusive working environment for people from all walks of life, irrespective of gender and abilities through equal employment opportunities for women and people with disabilities (PwDs).

To this, Prasarana has indicated its commitment through membership in Majlis Kebangsaan Bagi Orang Kurang Upaya (MKBOKU), an essential organisation involved in the affairs of PwDs in the transportation sector.

Aside from supporting SMEs through the Rapid KL Support Lokal campaign which assists businesses within proximity to our stations, several upgrading programmes have also been rolled out to ensure a seamless experience that inculcates a deep sense of independence while using our services.

To develop a productive and inclusive workforce, we are streamlining efforts to upskill, retain existing talent and ensure job satisfaction among our people. Development of our talent pool has also been a priority to ensure our sustainability plans where innovation and technology will set the pace in the coming years to keep us abreast with a continuously evolving environment.

ENGRAVING MEANINGFUL PRESENCE

We have also made it our mission to uphold good business conduct and ethical principles to promote transparency and accountability in hopes of educating and engaging communities to join us in building a robust and determined way forward.

Governance is imperative to an organisation and a firm structure containing stringent guidelines and compliance measures form the essential blocks for the pronouncement of our

core values in an effective way. To this, we have been involved in attaining certifications and conducting exercises to strengthen compliance within the organisation with related laws and statutory regulations. Our sustainable mandate can only achieve its desired levels when our values of integrity are consistent, and

We are totally committed to uphold our responsibilities to our community and environment.

With the initiation of Prasarana's Sustainability Blueprint, we have articulated our stance in inducing higher standards of corporate value in contributing to the nation's sustainability development. Our actions reflect our resolve in raising levels of social responsibility and upholding good governance that reflect our commitment to the preservation of our environments and achieving our group's sustainability objectives.



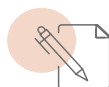
Prasarana's new headquarter

MATERIAL SUSTAINABLE MATTERS

DETERMINING WHAT MATTERS

We conduct our material assessment on an annual basis to analyse the relevance and importance of diverse ESG issues to the organisation through stakeholders' perspectives.

STEP 1 Identification



Prasarana identified material topics by analysing international standards, benchmarking various competitors in the industry, studying media reports, considering global trends and the United Nations Sustainable Development Goals (SDGs). A pool of 25 issues were listed, and 13 were selected based on their business impact and stakeholder interests.

STEP 2 Prioritisation



Prasarana conducted assessment surveys with stakeholders to understand their expectations, interests and impact to them. Then Prasarana prioritised the topics derived from the surveys for the development of a framework and to be identified for the inaugural annual report (next year).

STEP 3 Verification



Prasarana verified material topics prioritisation through review with the Board of Sustainability, Health, Safety, Environment Committee for endorsement of material matrix.

STEP 4 Continuous Improvement



Prasarana focuses on continuously reviewing sustainability targets and is open to suggestions and opinions from stakeholders through various channels for further improvement, as well as, periodically reviews its ESG policies and objectives.

Environmental

Goal 1

Transforming Towards Low-Carbon Mobility

- 1 Reduce Carbon Emission in Our Operations
- 2 Priority towards Renewable Energy Consumption
- 3 Optimising Our Waste Streams

Safety

Goal 2

Upholding Safety and Security Standards

- 5 Attention to Employee Well-Being
- 6 Emphasis on Customer Safety
- 7 Adoption of Technology to Fortify Security
- 8 Enhanced Integration of Cybersecurity

Social

Goal 3

Driving Productivity Inclusively and Community Enrichment

- 9 Prasarana as Preferred Workplace
- 10 Fostering Culture of Innovation
- 11 Provision of Inclusive Public Transportation Service

Governance

Goal 4

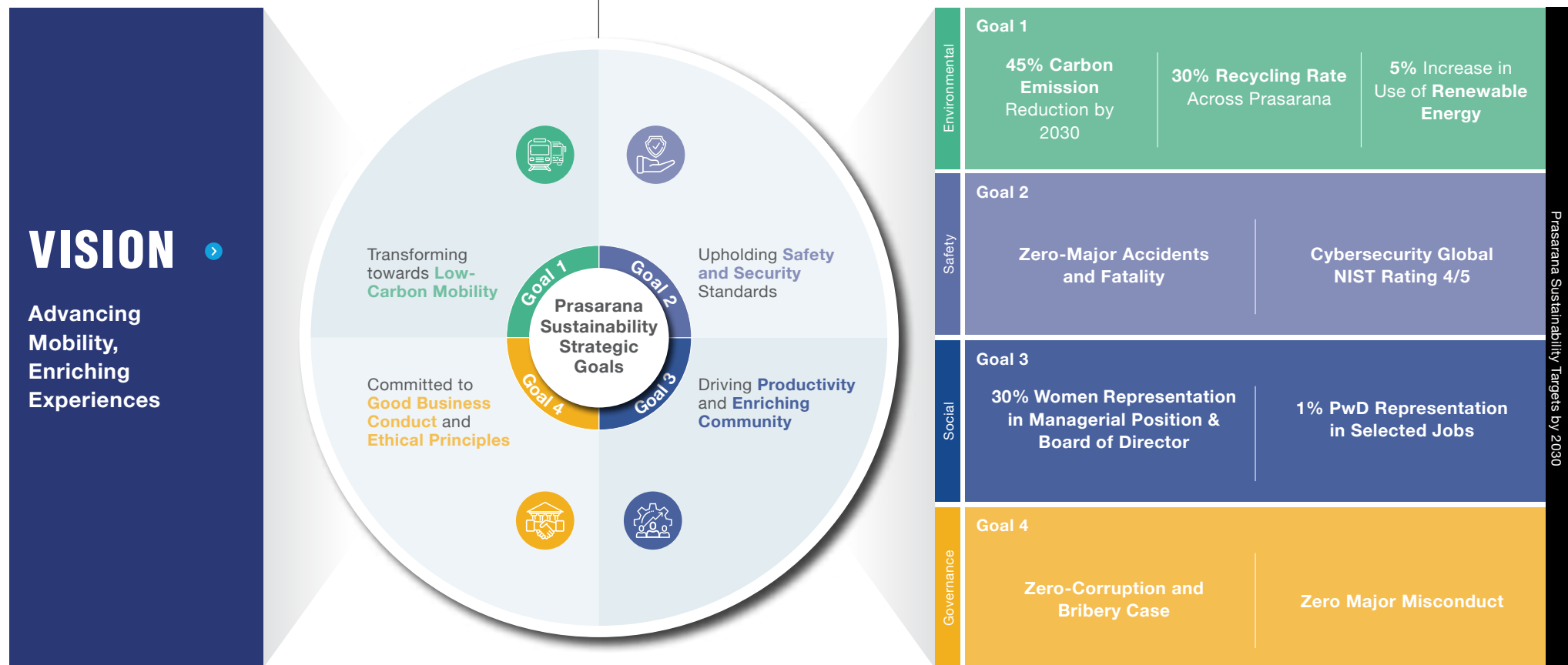
Committed to Good Business Conduct and Ethical Principles

- 12 Strengthen Compliance to Regulations and Standards
- 13 Integrity and Transparency

FRAMEWORK OF PRASARANA'S SUSTAINABILITY BLUEPRINT 2023-2030

National Agenda	Public Transport Modal Share of 40% by 2030	Net Zero by 2050
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Environmental Safety Social Governance	Goal 1 Goal 2 Goal 3 Goal 4 National Targets 45% Reduction in Greenhouse Gas (GHG) Emissions Intensity to GDP by 2030 – 12th Malaysia Plan 17% Utilisation of Renewable Energy in Total Primary Energy Supply – National Energy Plan 40% Recycling Rate of Household Waste by 2025 – 12th Malaysia Plan 1% Participation Rate of PwDs in Public Service by 2025 – 12th Malaysia Plan
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PRASARANA SUSTAINABILITY STRATEGIC GOALS

ENVIRONMENTAL

GOAL 1



Transforming towards
Low-Carbon Mobility

- 45% **Carbon Emission** Reduction by 2030
- 30% **Recycling Rate** Across Prasarana
- 5% Increase in Use of **Renewable Energy**

Solar panels at the rooftop of BRT Sunway Depot

HIGHLIGHTS

LRT SHAH ALAM

Through novel technologies, the LRT Shah Alam Line (LRT3) reflects an evolutionary quality through eco-friendly and energy efficient characteristics. It establishes new avenues in reduced carbon emissions and energy consumption to safeguard surrounding environments and local communities.

Spanning 37km, connecting Bandar Utama to Johan Setia, LRT3 offers 20 elevated stations of which two are interchange, and five provisional. The line facilitates 22 trains which can reach speeds of 80km/h and transport up to 18,630 passengers per hour.

Apart from reducing congestion and road traffic, LRT3 further engages green attributes through technology driven enhancements in passenger comfort. Its LED Smart Lighting System seamlessly integrates LED lights with natural sunlight through automated photo sensors and dimmers for optimal illumination and energy usage. Load sensors and inverter technology simultaneously combine to provide efficient interior comfort while enhancing energy usage by 32% through its Smart Air-conditioning system. LRT3 also introduces new grounds in sustainable efforts with its Traction Energy Recovery System (ERS) which reduces reliance on friction brakes by optimising regenerative energy to be repurposed for station utilisation.

An energy efficient ambience is contributed by auto-start escalators and integrated intelligent LED lighting in all stations while its Heavy Light Maintenance Building, Train Network Maintenance Building, and Stabling Yard have been designed to accommodate Solar Rooftop applications for future enhancements.



Shah Alam Line Light Rail Vehicle in Johan Setia Depot

GOAL 1



TRANSFORMING TOWARDS LOW-CARBON MOBILITY

With transportation being vital to socio-economic growth, our operations impact multiple layers of society and stakeholders. With that, we realise that providing value via low-carbon mobility through reduced emissions, and better management of energy is at the heart of our sustainability roadmap. And with the current blueprint in place for the country's sustainability objectives, our efforts are aligned with current policies towards the nation's sustainable agenda.



Reduced carbon emissions will contribute towards quality of life and well-being



Good practices in minimising our footprint will lay the foundations for future growth



Bus Rapid Transit at BRT Sunway Depot

We have actively addressed and benchmarked the impact of our operations working closely with local authorities and stakeholders. Through various stages of assessments, we have identified and examined our impact on the environment and introduced critical steps through internal and external collaboration to engage the bigger picture. In addition to this, we have laid the groundwork for a resilient supply chain.

UNSDGs

Our sustainability journey is guided and correspond with UNSDGs. We have taken a wide approach in charting our way forward to ensure our implementations are carried out in workable stages to engage more touchpoints to deliver meaningful impact.

Our responsibility to the environment is key to our sustainability agenda. Pollution, carbon emissions and disregard for the preservation of our surrounding environments require immediate attention with global warming and climate change becoming matters of concern.

Reduce Carbon Emission in Our Operations

We have made headway in capitalising on the use of electricity in our buses.

Priority towards Renewable Energy Consumption

Solar PV facilities, GBI Certification and energy audits are setting the trajectory forward.

Optimising Our Waste Streams

Recycling guidelines have been introduced with ongoing review of waste disposal contracts, procurement and programmes to recycle and refurbish.

This is more so with our extensive reach and presence as a transportation facilitator in enabling the objectives for wider city development.

Our immediate focus has been centred in putting in place an action plan towards the use of cleaner energy sources. Setting the stage for this way forward is the Prasarana's Bus Electrification Programme which capitalises on the use of electricity with the eventual goal of reducing our emissions by 45%.

Moving forward in achieving better energy management and consumption, we have embarked on several green-themed projects and engagements to achieve 5% use of renewable energy. This includes the installation of Solar PV facilities at BRT Sunway premises, GBI Certification for our new headquarters and energy audits at Prasarana premises.

Improper disposal of materials can lead to wastage and harm to the environment. To counter this, our recycling guidelines have been introduced, accompanied by a continuous review of waste disposal contracts and procurement. We have established programmes to recycle and refurbish materials, aiming to achieve a 30% recycling rate. Our main initiative is to upgrade and modernise the infrastructure and equipment across all company premises to support these sustainability goals by 2030.



EV charging facility at BRT Sunway Depot

PRASARANA SUSTAINABILITY STRATEGIC GOALS

SAFETY

GOAL 2

Upholding **Safety and Security**
Standards

- Zero-Major Accidents and Fatality
- Cybersecurity Global NIST Rating 4/5



Platform Screen Door (PSD) at MRT Kajang Line providing safety to commuters from the train in motion

HIGHLIGHTS

WOMEN'S COACH

Rapid Rail embarked on an innovative initiative called the Women's Coach project, specifically designed to prioritise the convenience and safety of female passengers on the Kajang Line's trains and stations. This pioneering project, commencing on 18 September 2023, aims to significantly improve the commuting experience for women, particularly during peak hours, while also addressing the issue of harassment that women may encounter during their travels.

The primary goal of the Women's Coach initiative is to establish a designated area exclusively for female passengers, offering them a dedicated space that ensures a more comfortable journey. This initiative responds to the pressing need for enhanced safety and convenience for women during busy travel times. Drawing inspiration from successful models implemented at KTMB locally and in major cities worldwide — such as New Delhi, Jakarta, Dubai, Rio de Janeiro, and Mexico City — this project aims to replicate their success within the Rapid Rail network.

As the Women's Coach project debuts on the Kajang Line, it signifies the initial step toward a comprehensive rollout across other lines by 2024. This concerted effort underscores Rapid Rail's commitment to fostering a safer and more comfortable journey for female passengers traversing its network, ensuring they feel secure and at ease during their travels.



Women's Coach in MRT Kajang Line

GOAL 2



UPHOLDING SAFETY AND SECURITY STANDARDS

We provide a crucial service where connecting people and places deliver value and quality of life. This is where our sustainable journey relates to our staff, commuters and surrounding communities. The health, safety and well-being of our people is paramount to our business continuity. Whether internally or externally, people form the building blocks of our organisation and we are committed to providing them with a safe and secure work and commuting environment.



Enhanced Safety will instil trust and confidence in utilising our services



Improved Security delivers peace of mind from immediate and future threats



CCTVs in Prasarana are being monitored in security control centre

To influence mindsets and culture in this direction, we have taken account of our entire operations by working in close collaboration with department heads, consultants, contractors, suppliers and related external parties to determine vulnerable points and circumstances. In doing so, we have simulated varying scenarios and identified areas that require attention, in addition to implementing training initiatives in emergency procedures, use of safety equipment and enhancing customer safety awareness. This includes women-only coaches which are set to be expanded throughout our rail network. Our sustainability quest in this aspect is firstly steered towards initiating preventive measures, and setting safeguards against threats either in the form of physical or cyber hazards.

UNSDGs

Safety and security concerns today present new forms of challenges which demand a proactive and consistent stand. Aligning our sustainability efforts towards UNSDGs has required our sustainability team to examine and reconstruct workflow and practices to meet current challenges and expectations in a quickly evolving environment.

We work in an environment that experiences immense human traffic and contact with people on a daily basis. With such responsibility we strive to ensure there is no compromise when it comes to the safety, health and security of our people and the communities we serve.

Attention to Employee Well-Being

Our HSE conducted a STOP observation study to identify operational lapses and potential for injury in the workplace.

Emphasis on Customer Safety

ISO 45001 certification and Reliability, Availability and Maintainability Study (RAMS) assisted in upholding reliability and reducing life cycle costs.

Adoption of Technology to Fortify Security

Replacement of our existing analogue CCTV system with one that enables AI features.

Enhanced Integration of Cybersecurity

Formation of a cybersecurity taskforce and integration of corporate cybersecurity framework.

With our people being our most valued asset, creating a safe and healthy workplace is essential to provide a conducive environment for growth and efficient running of all areas of our operations. To enhance our current circumstances, the Group Health Safety Security Environment & Sustainable Development Division conducted a STOP observation exercise to identify operational lapses and potential of injury in the workplace. Following this, a comprehensive plan was mapped out to correct operational issues through implementation of correctional steps, education and training.

Emphasis on safety is an ongoing quest especially in achieving our sustainability goals. Ensuring that we safely deliver our commuters from point to point requires a proactive outlook to effectively address, mitigate and eliminate any form of threat and risks. Gaining ISO 45001 certification and conducting Reliability, Availability and Maintainability Study (RAMS) has assisted us in upholding reliability and reducing life cycle costs.

Leveraging on technology has also become a key component of our sustainability drive. To enhance security, we have employed drones and fiber optic sensors to safeguard our vast assets while plans to replace our existing analogue CCTV system with one that enables AI features are already in the pipeline. And despite achieving zero incidences in cybersecurity and data breaches between 2019 to 2021, we have moved ahead with the formation of a cybersecurity taskforce and introduced SOPs in our Corporate Cybersecurity Framework, and implemented breach and attack simulations.



Centralised monitoring of Klang Valley bus network at Kompleks Rapid Bus Cheras Selatan

PRASARANA SUSTAINABILITY STRATEGIC GOALS

SOCIAL

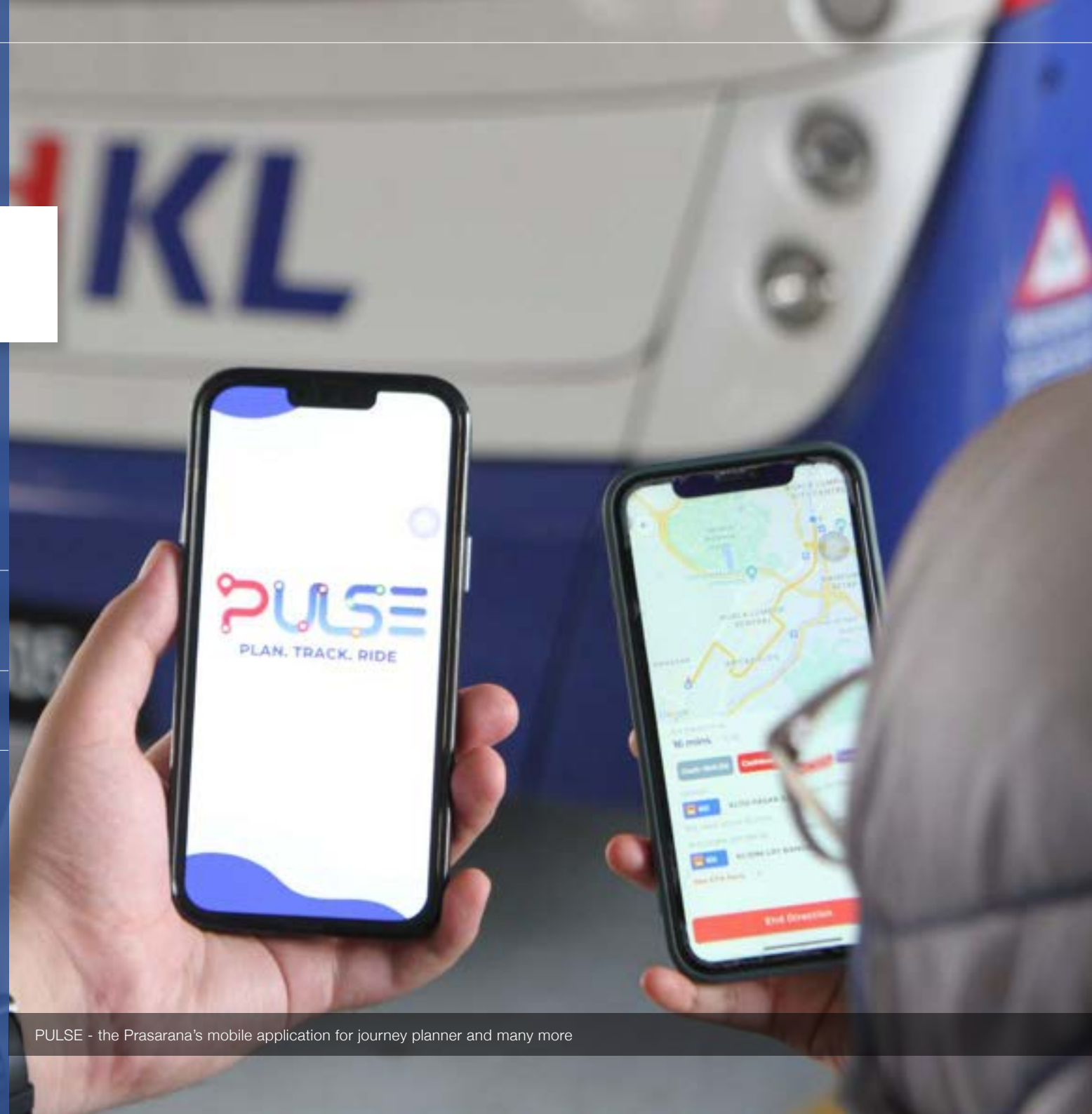
GOAL 3



Driving **Productivity** and
Enriching Community

- 30% Women Representation in Managerial
Position & Board of Director

- 1% PwD Representation in Selected Jobs



PULSE - the Prasarana's mobile application for journey planner and many more

GOAL 3



DRIVING PRODUCTIVITY INCLUSIVELY AND COMMUNITY ENRICHMENT

Positioned as an ecosystem enabler, Prasarana is tasked to achieve sustainable mobility of 40% public transport modal share by 2030. We acknowledge that this will only be achieved with the unwavering support of our communities. Our employees and our communities are the driving force of our operations.



DEI: Diversity Equity and Inclusion will underscore our values as an employer



Innovation will set the pace to stay ahead and lead in our service offers



Prasarana bus service is equipped with facilities for person with disabilities

Recognising that our people are the driving force of our operations, we strive to embrace diversity and inclusivity. Besides ensuring the benchmark requirements for women and PwDs representation in our workforce, we are also committed to staff retention initiatives.

We envision a community that is satisfied with its commuter experience. To this, we are determined to enhance public transport services for the community along our rail network.

UNSDGs

Aligned with social-impact UNSDGs, our initiatives reflect our commitment to employees, commuters and communities. We are focused in building effective and inclusive societies for sustainable development. Our goals have been established to support the 2030 Agenda on social transformation.

With the understanding of community needs and through active engagement, our rail services can be placed at the heart of sustainable journeys.

Prasarana as preferred workplace

We acknowledge that sustaining our operations and driving our business successfully into the future, can only be achieved by upskilling our people, retaining our talent, and ensuring job satisfaction.

Fostering Culture of Innovation

By enhancing our digital capacity throughout our supply chain, we focus in improving the quality of our services.

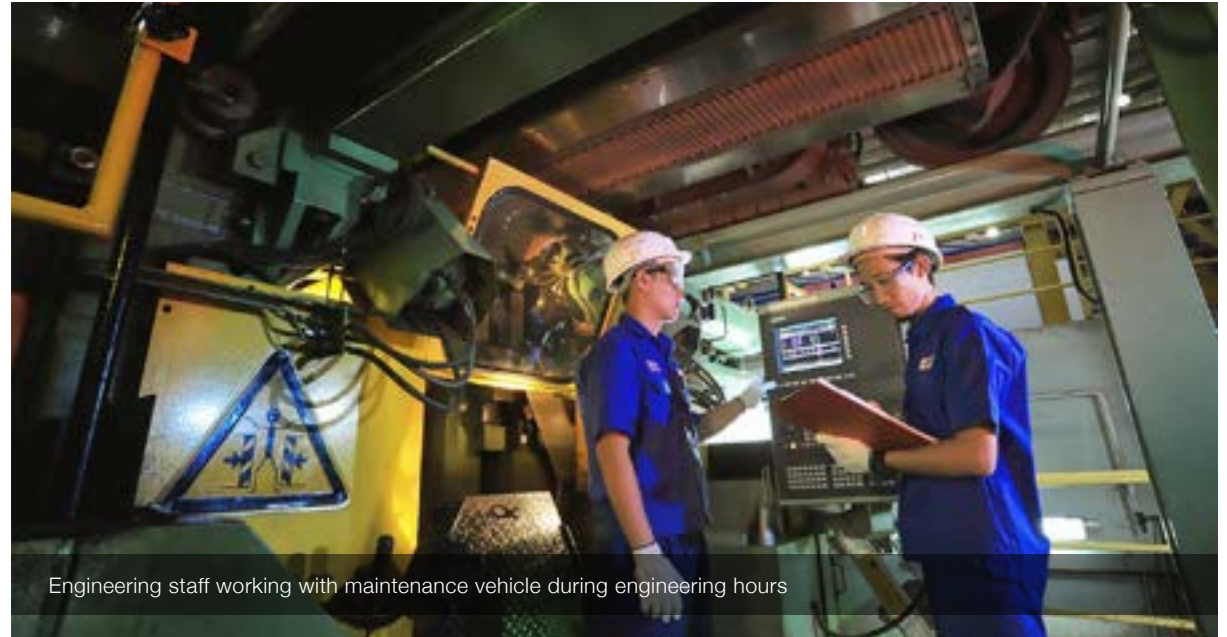
Provision of Inclusive Public Transportation Service

Prasarana advances inclusivity for all walks of life, encompassing PwDs friendly infrastructure and all segments of society in enabling a holistically fulfilling commuter experience.

Our aim is to achieve further growth as a productive and inclusive workforce. And in doing so, we recognise that sustaining our operations and driving our business successfully into the future can only be achieved by upskilling our people, retaining our talent and ensuring job satisfaction. In line with the Malaysian Code on Corporate Governance, we aim to ensure we have 30% women representation in our managerial and Board of Director positions. With the framework for Succession Planning in place, the roll-out of our Talent Development Programme will empower women's participation in our talent pool.

In further promoting diversity and inclusion, PwDs will fill 1% of selected jobs within our workforce by 2030. Adding to this agenda, our provision for an inclusive commuter service includes discounted rate for PwDs and travel passes for frequent commuters.

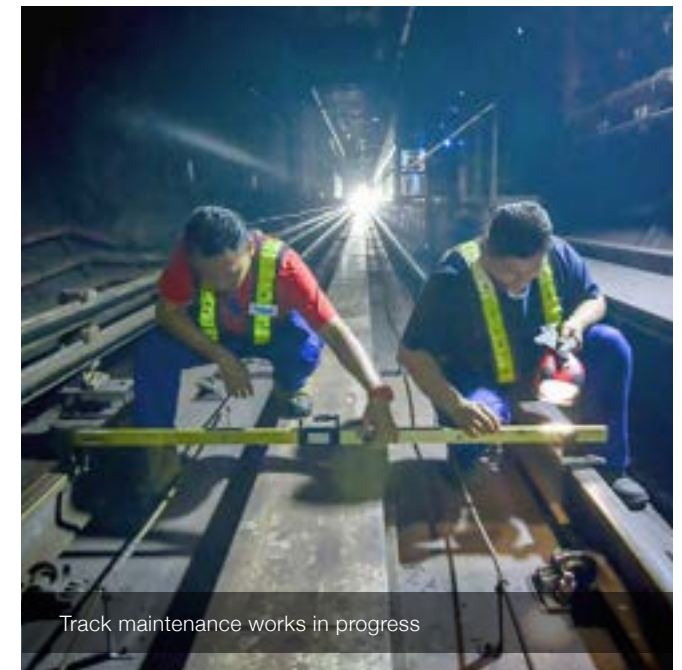
Embracing innovation is deemed vital to sustainable growth towards the future. In striving to be a step ahead innovatively, our Digital Workspace & Agile Delivery initiatives seek to foster this culture of innovation. With our related improvement plans in place, we foresee a future of operational and sustainable excellence.



Engineering staff working with maintenance vehicle during engineering hours



Regular bus maintenance works



Track maintenance works in progress

PRASARANA SUSTAINABILITY STRATEGIC GOALS

GOVERNANCE

GOAL 4



Committed to **Good Business
Conduct** and **Ethical Principles**

- Zero-Corruption and Bribery Case

- Zero Major Misconduct



Polis Bantuan Prasarana roll call in front of new Prasarana headquarters

GOAL 4



COMMITTED TO GOOD BUSINESS CONDUCT AND ETHICAL PRINCIPLES

The 10th principle of the UN Global Compact specifies the need for businesses to work against all forms of corruption to achieve corporate sustainability. By aligning our organisation against this global initiative, we aspire to foster a culture that abides by ethical business conduct. Further to this objective, we plan to launch the Prasarana Anti-Corruption Plan (PACP) in 2024.



Prasarana staff pledge for integrity and anti-corruption, upholding transparency and trust

Our corporate policies currently include an Anti-Bribery and No-Gift Policy. These policies form the fundamental responsibilities of our people to uphold Prasarana's core values. It provides stringent guidelines on ethical business practices throughout our value chain.

Aside from this, Prasarana Anti-Corruption Plan 2024 (PACP) and Outsource Digital Whistleblower Platform which are in line with Pelan Antirasuah Nasional 2019-2023, stand as bastions of trust and transparency. It also strengthens our cooperation both internally and externally, as well as facilitate our cooperation with the Malaysian Anti-Corruption Commission (MACC).

UNSDGs

Our UNSDG-aligned practices feature multi-pronged touchpoints and are intended to be in-tandem with industry benchmarks which also correspond with our sustainable pathway towards 2030. Our efforts strive to deliver clear business-specific outcomes along our entire supply chain.

Strengthen Compliance to Regulations and Standards

We will enforce the guidelines of our business practices by maintaining our related ISO certifications such as ISO 9001 QMS, ISO 14001 EMS, ISO 45001 OHSMS, ISO 27001 ISMS and ISO 37001 ABMS.

Integrity and Transparency

The implementation of Polisi Integriti Prasarana advocates our core values of integrity and commitment towards a trustworthy work culture.

Good governance will help in promoting an environment where our goals for sustainable development will be aptly met.



Transparency and Integrity promote the recognition of trust and reliability

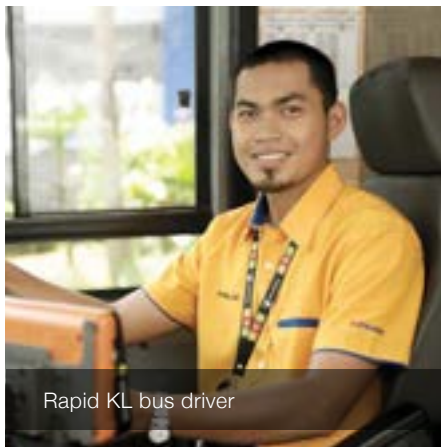


Compliance sets clear guidelines in maintaining high standards and expectations

The governance structure of the organisation provides a framework by which stringent guidelines can be established. In-tandem with this, we are focused in heightening inner workings and standards of delivery through ISO accreditations while seeking re-certification of ISO 37001 Anti Bribery Management System which is set to strengthen compliance with current statutory regulations.

To fortify our commitment to this goal, we have instilled high standards of ZERO (0) corruption and bribery reports as well as improve consequence management to achieve zero major misconduct. In order to attain these benchmarks, we have embarked on various initiatives. One of this is our Whistleblowing Policy. With several reported whistle blowing cases to date, we will continue to work with MACC towards meeting our targets.

With the intent of reinforcing our values of integrity within the organisation, we have implemented Polisi Integriti Prasarana. By establishing a culture of integrity, we will not only uphold our responsibilities to our community and environment, but also pave the way for long-term sustainable targets.



Rapid KL bus driver



Management of Prasarana regular management meeting

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